

Website Privacy Policy

Introduction

This Privacy Notice provides information about the way we hold, collect and use your personal data in accordance with the General Data Protection Regulations (GDPR). We are committed to maintaining the trust and confidence of visitors to our website and the protection of your personal data is very important to us.

NP Solicitors is a Partnership based at 15 Regent Street, Barnsley, S70 2EG. NP Solicitors is a data controller and registered with the Information Commissioner's Office. Our Data Protection contact is Paul Greaves, NP Solicitors, 15 Regent Street, S70 2EG. Tel: 01226 970 700 Email: info@npsolicitors.co.uk.

Types of data we collect

Personal data is information relating to you as a living, identifiable individual.

Most pages on our website can be accessed without giving us your personal information. However, you may choose to provide us with your personal information such as your name, address, email details to confirm you wish us to contact you to receive further information about us and our services.

This may be through an enquiry form, telephoning us or calling into our office with an enquiry, expressing an interest at a seminar or event.

By submitting your personal information you consent to our use of the information as set out in this Privacy Notice. We may also contact you to follow up about enquiries you have made with us.

If you engage us to carry out work on your behalf, you will be provided with a copy of our Privacy Notice for clients.

If you do not agree to our use of your personal information in this way, please refrain from using our website, or contacting us with an enquiry.

Cookies, Google Analytics and IP addresses

A cookie is an element of data that a website can send to your browser, which may then store it on your system. Cookies allow us to understand who has seen the pages to determine how frequently particular pages are visited, and to determine the most popular areas of our website.

We use cookies so that we can give you a better experience when you return to our website. Most web browsers automatically accept cookies. You do not have to accept cookies and you should read the information that came with your browser software to see how you can set up your browser to notify you when you receive a cookie. This will give you the opportunity to decide whether to accept it. Refusing cookies may mean that you cannot access certain features of our website.

Please note any cookies connected via our social media channels such as Twitter, Facebook etc are not within our control. Please refer to their respective privacy policies about how their cookies work.

Google Analytics may be used to collect standard internet log information and details of visitor behaviour patterns. This is to establish details such as the number of visitors to various pages of our website. This information is only processed in a way which does not identify any

individual. We do not make, or allow Google to make any attempt to identify those individuals visiting our website.

When you visit our website, we may collect information about your device and IP address for reasons of fraud and statistical data about user browsing actions and patterns, but this does not identify any individual.

Legal basis for processing your personal information

We will only use your personal information where the law allows us to do so. Generally this will be for one or more of the following circumstances:

- To enable us to perform the contract you have engaged us for;
- For compliance with a legal or regulatory obligation we are subject to;
- Where you have provided your consent;
- For our legitimate interests, such as facilitating the provision of services to you, business analysis to help improve the management of our practice, governance and good practice and notify you about changes to our services.

Sharing your information

Personal information provided by you when contacting us about our services, will be disclosed to our personnel to facilitate any enquiries you have, or for the provision of services to you. It may also be disclosed to companies we work with who support us in providing those services (where applicable), such as IT companies.

Where we use external companies to process your personal information, we require third parties to comply strictly with our instructions and data protection laws and we will make sure that appropriate controls are in place where third parties have access to personal data. We enter into contracts with all of our data processors and regularly monitor their activities to ensure they are complying with our policies and procedures.

Transfer of your data to other countries

In the course of carrying out the activities referred to above, we may transfer your personal information to other countries, which may not have the same legal protections as your personal information in the UK.

Where personal information is being transferred outside of the European Economic Area we will take steps to ensure that your personal information is adequately protected in accordance with UK legal requirements.

Access to updating, deleting and restricting use of your personal information

It is important that the information we hold about you is accurate and current. Please keep us informed if the personal information we hold about you changes.

You have the right to object to the processing of your personal information in certain circumstances or withdraw your consent to the processing where this has been provided. You also have the right to access the personal information held about you. If you wish to inform us of any changes, object, withdraw consent for us processing your personal information or access the information we hold about you, please contact Paul Greaves whose details are above.

If you are requesting access to personal information, please also let us have sufficient information to identify you (including proof of your identity and address – e.g. a copy of your passport, driving licence and a recent utility bill or bank or credit card statement). You should also let us know the information to which your request relates, including any matter or

reference numbers if you have them. This request is free of charge unless the request is manifestly unfounded or excessive.

We hope that we can resolve any query or concern you raise about our use of your personal information. If you are unsatisfied with our response to any issues you raise you have the right to lodge a complaint with the Information Commissioner, who is the supervisory authority for data protection in the UK. They may be contacted at www.ico.org.uk or telephone 0303 123 1113. Further information about your rights can also be found on their website.

Changes to this Privacy Notice

We may change this privacy notice from time to time. If you use our website regularly, please visit this page from time to time to check this notice.